Sr. No.	Section no.	Page no.	Existing clause	Clarification/Query of Bidder	NPS Trust response
			BID CLARIFICATION AND CORRIGENDUM DOCUMENT		
1	Scope of work	3	For the purpose of conducting an on-premises comprehensive cyber security audit, the broad scope of work includes the following:	We understand that the on-premises assessment may be carried out by multiple resources on need basis as and when required. No full-time deployment of resources shall be required for the project duration. Please confirm our understanding.	It is an on-site audit to be conducted at the presmises of NPS Trust and deployment of resources should be decided by the selected bidder.
2	Scope of work	3	c. Conduct Vulnerability Assessment / Penetration Test of the NPS Trust's IT setup, website and network, wherever necessary.	Please share detailed list of Web Application/Application/IP/infrastructure, etc. to be covered under this scope.	Business applications – Digital Compliance Monitoring System (DCMS) hosted on Google Cloud Platform (Front end - Liferay portal and Visual Analytics - SAS VA), Website (hosted on NICSI cloud), Mobile App (Android, iOS), e-Office, e-Mail on NIC cloud, HRMS application (availed from Tally hosted on Yotta Cloud), Tally software hosted on AWS, Internal infrastructure such as Firewall, PCs, Laptops and internal connectivity etc.
3	Scope of work	3	e. Conduct post audit compliance verification subsequently to ensure remediation action taken against all the observation points/gaps and submit a detailed report and analysis on the latest cyber security status of NPS Trust.	Request to clarify the timeline or gap between first assessment and revalidation assessment for better understanding of project timelines. Please confirm that there shall be only one instance of re-assessment.	There shall be only one instance of re-assessment. The entire process of audit should be completed within a perioid not exceeding 60 days.
4	Scope of work	3	f. Certify the infrastructure / web applications as "Safe for Hosting" and provide the final certification.	Please confirm if "Audit & Complaince Report" can be submitted which shall include details regarding all gap findings, observations and revalidation, instead of Certificate of Safe to Host.	A detailed audit and compliance report with a separeate certificate of safe to host should be submitted.
5	Scope of work	3	h. Review of NPS Trust existing IT and cyber security policies and Procedures and recommend suitable measures for adopting best practices in line with ISO 27001 and ISMS readiness.	We understand that the policy is already in place and the bidder shall only review the document and suggest changes. Please confirm.	NPS Trust policies that are available such as Information and Cyber security policy, cloud policy, website policies are to be reviewed and changes to be suggested.
6	Scope of work	3	i. Recommend suitable Cyber Crisis Management Plan (CCMP) and strategy framework to counter cyber-attack threats	We understand that the policy is already in place and the bidder shall only review the document and suggest changes or updation. Please confirm.	NPS Trust does not has such policy at present. The same should be recommended by the bidder as per the terms of RFP
7	Scope of work	3	j. Recommend on the Security Assurance Measures to be undertaken while embracing Cloud Adoption	Please clarify the requirements of the clause. Whether any application or operations is hosted on cloud or is NPS Trust opting to move to cloud. It shall help in planning the deliverable for the project.	NPS Trust has a Cloud adoption policy. Recommendations on security assurance measures to be undertaken are required.
8	TERMS AND CONDITIONS	4	ii. The Audit shall be conducted in the NPS Trust address at B-302, Tower B, World Trade Centre, Nauroji Nagar, Delhi 110029.	We understand that all documentation and access for any assessment shall be provided to the bidder at the mentioned location. Please confirm.	Yes, documents shall be made availabe at NPS Trust office.
9	TERMS AND CONDITIONS	4	The physical and soft copy of the audit report shall be submitted within 7 days from the date of completion of the audit to NPS Trust	We request to consider and accept only soft copy of the report through trusted emails to maintain the confidentiality and integrity of the reports. Further, we request the timeline to be extended to 15 days from the date of completion of audit	The physical and soft copy of the audit report shall be submitted within 14 days from the date of completion of the audit to NPS Trust
10	General query	-	-	We request to consider at least 14 working days after the publication of the corrigendum or response to queries for successful submission of proposal.	The last date for submission of bid is 4th June, 2024 at 15:00 hours.
11	General query	-	-	Details of Server Platforms (Application, Database, WebServers)	There are no physical servers available with NPS Trust.
12	General query	-	-	Details of Network and Security devices	4 Switches, 3 Routers, 1 Access point, 1 Firewall
13	General query	-	-	Is the organization for first time initiating a security or risk assessment program? If No, please list the past security initiatives chronologically?	NPS Trust is conducting the information and cyber security audit for the first time.
14	General query	-	-	Has the organization been certified with any ISO standards? If yes, please list them. Please list down all the departments and locations that are within the scope of ISO?	NPS Trust is not certified with any ISO standards and is not seeking to get certified with any ISO standards
15	General query	-	-	How many locations & departments are present in the scope?	Location of the audit – NPS Trust, B 302, Tower B, WTC, Nauroji Nagar, Delhi 110023
16	General query	-	-	How many employees are present in the organization?	Number of staff members – 35
17	General query	-	-	What is the total strength of the IT team?	Total strength of the IT team – 3
18	General query	-	-	Is there any inhouse development team?	No
19	General query	-	-	What are the various organizational documents available pertaining to Information security?	The Information and Cyber security policy and the website policies of NPS Trust may be accessed at https://npstrust.org.in/website-policies Apart from these, NPS Trust has a Cloud adoption policy and the policies pertaining to DCMS system.

All other terms and conditions are as per the RFP

The bidders are requested to submit this duly signed bid clarification and corrigendum document along with the bid submission