



## Processing of eNPS Death Claims in NPS Trust

In reference to the PFRDA's circular on 'Additional Modes of eNPS exit' dated 27.05.2020, wherein under 'para 4' it is mentioned that the claims arising due to death of NPS subscribers shall be handled off line by NPS Trust, the claimant(s)/nominee(s) are requested to submit duly filled in applications [Form \(nsdl.co.in\)](http://Form.nsd.co.in) alongwith documents (*mentioned below at para B*) at the address mentioned below:

*eNPS Death Claims Cell*

*Exit and Withdrawals department*

*National Pension System Trust (NPS Trust),*

*B-14/A, 3rd Floor, Chattrapati Shivaji Bhawan,*

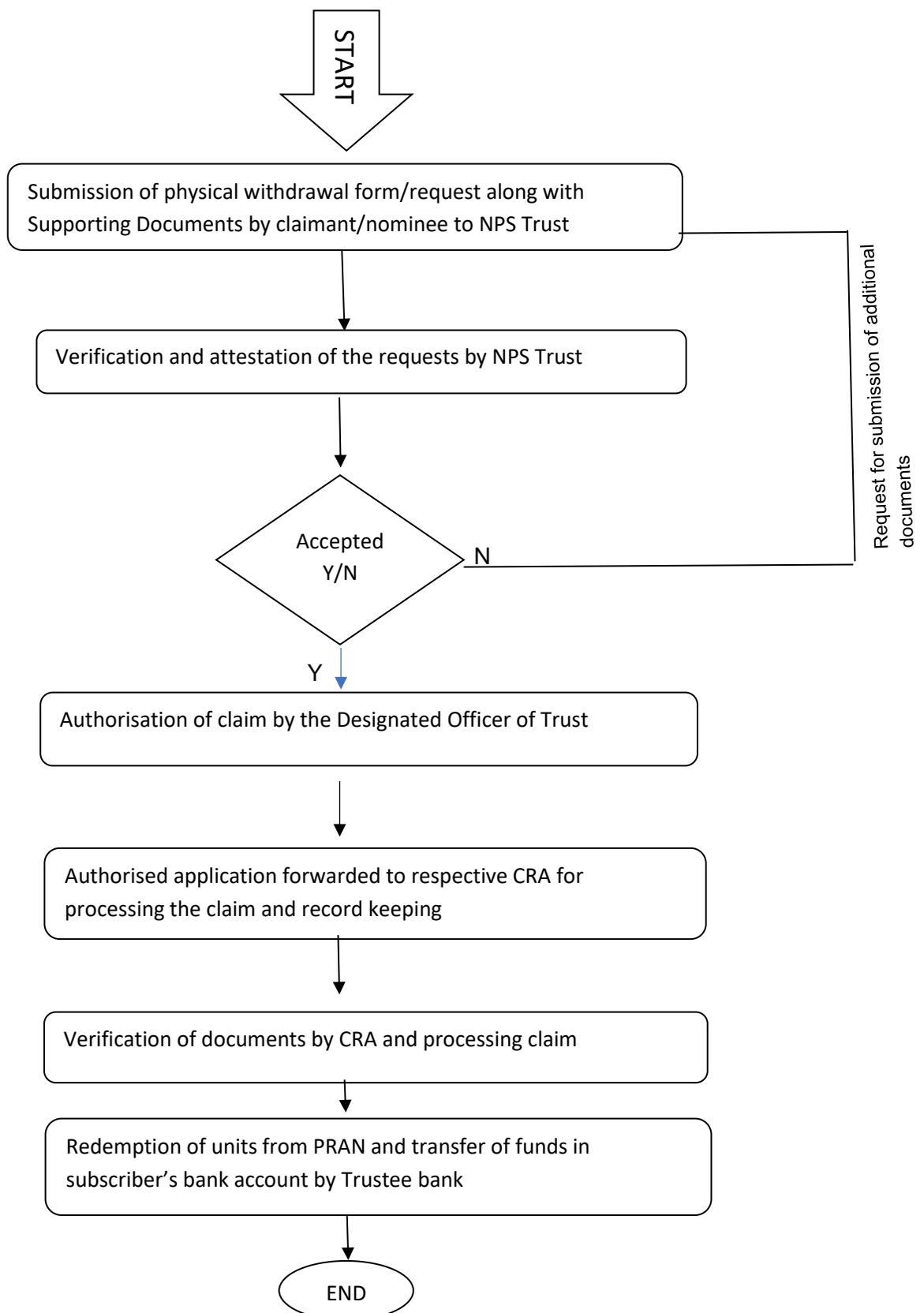
*Qutab Institutional Area,*

*New Delhi - 110 016*

*Ph: 011 - 26543100*

2. The process flow and documents required for processing such claims are as under:

### A. Process Flow: eNPS Death claims



## **B. Documents to be enclosed with the application:-**

The nominee/claimants can opt to submit the exit form to NPS Trust with the required documents after verification of his KYC by his bank. The nominee has to get a Bank's KYC confirmation on bank's letterhead containing the photo and signature of the nominee.

The Bank's letter needs to be signed with seal by the designated bank official where the nominee has the bank account and where the claimants would like to receive lump sum and/or annuity and submit the same to NPPS Trust alongwith below mentioned documents:

1. Death certificate in original of the deceased subscriber.
2. Copy of PRAN card. In case PRAN card is not available, a duly notarized affidavit as to the reasons of non-submission of the PRAN card is needs to be submitted.
3. Certified copy of family member's certificate issued by Executive Magistrate for cases where no nomination was registered with us.
4. Legal heir certificate when the claim is being made by.
5. Cancelled cheque (containing nominee Name, Bank Account Number and IFS Code).
6. A pre-signed receipt acknowledging the receipt of the proceeds by nominee/nominees/legal heir (as applicable)
8. Identification and address proof of the nominee or nominees, in case of multiple nominees. The documents that can be provided as identification and address proof are as mentioned below:

- a) Ration Card with photograph and residential address
- b) Bank Passbook with photograph and residential address
- c) Credit Card with photograph, any other address proof like latest telephone bill, electricity bill in the name of the nominee.
- d) Passport
- e) Aadhar Card issued by UIDAI
- f) Voter's Photo Identity Card with residential address
- g) Driving license with photograph and residential address
- h) PAN card and any other address proof like latest telephone bill, electricity bill in the name of the nominee.
- i) Certificate of identity with photograph signed by a Member of Parliament or Member of Legislative Assembly or Municipal Councilor or a Gazetted Officer and any other address proof like latest telephone bill, electricity bill in the name of the nominee

In case if the address is not present on any of the above documents or differs with address provided in this form, proof in respect of current residential address like latest telephone bill, electricity bill in the name of the nominee should be submitted.

\*\*\*\*\*